**Interview Questions**

* **Exchange 2007/2010/2013: Roles – function of each role, Mail flow – outbound – architecture, Exchange 2016**
* **Outlook troubleshooting**
* **What is Active Directory and how to install AD?**
* **What is domain, forest, tree, OU and Global Catalog?**
* **FSMO Roles**
* **Partitions of Active Directory**
* **Physical and logical components of AD**
* **What is DHCP & DORA Process**
* **What is Public IP, Private IP, Classes of IP, Loopback Address?**
* **What is NsLookup & APIPA?**
* **DNS records – Host A, MX, CNAME, SRV, TXT, SPF and Name severs**
* **DNS Zones – Primary, Secondary, Stub, Active directory integrated zone, Conditional forwarder**
* **Versions and server Roles in Exchange server**
* **Difference between Exchange servers 2010/2013/2016**
* **What is Outlook, different versions of Outlook client?**
* **Common connectivity issues in Outlook and basic troubleshooting of Outlook client**
* **Overview of Autodiscover & Exchange active sync**
* **What is Office 365? A brief overview**